

## How to choose a professional boiler supplier?

It is very important to choose a reliable and professional boiler supplier, which is directly related to the quality, operating performance, after-sales service and other aspects of the boiler. The following are the factors to be considered when choosing a boiler supplier:

**1. Production qualification.** Make sure that the boiler manufacturer has obtained the boiler manufacturing license issued by the General Administration of Quality Supervision, Inspection and Quarantine of the People's Republic of China and produces within the scope of the license. In China, the boiler design and manufacturing qualifications are divided into Class A and Class B boiler qualifications:

1) Class A boiler qualification: means the manufacturer are able to produce steam and hot water boilers with a rated outlet pressure higher than 2.5MPa. (Class A covers Class B boiler qualifications. Class A boiler installation covers GC2 and GCD pressure pipeline installation);

2) Class B boiler qualification: means the manufacturer can produce steam and hot water boilers with a rated outlet pressure of less than or equal to 2.5MPa;

The production base of Kenuo Boiler Group in Jiangsu has obtained the Class A boiler qualification the production base in Beijing has obtained the Class B boiler qualification of the boiler manufacturing license.

### 2. Supplier's technical strength and product quality

1) Technical strength: check whether the supplier have a mature R&D team that can provide customized solutions and the latest technology, whether the boiler design have efficient combustion technology, heat transfer technology or energy saving technology intelligent control system, etc. to improve energy efficiency and reduce operating costs?

2) Product quality: The quality and performance of the boiler are the key to evaluating the professionalism of the supplier. You can check the boiler performance on user project site and whether they can meet the expected energy saving, environmental protection and stability requirements. Ask about the service life and durability of the equipment, and understand the quality and materials of key components of the boiler such as burners and heat exchangers.

**3. Customer feedback and reputation:** From the feedback from the supplier's past and current customers, you can directly reflect its professionalism.

### 4. After-sales service capabilities.

Professional boiler suppliers usually have a complete after-sales service system, including boiler installation and commissioning, maintenance, troubleshooting and other services to ensure that problems encountered by customers during use can be solved in a timely manner.

### 5. The professional ability and quality of the sales personnel.

The sales personnel are the first responsible persons for your order project and a professional sales can ensure that the orders are completed on time and with required specifications and quality, arrange the shipment to the delivery destination in time and the project is smoothly put into operation.